



GVNW CONSULTING, INC.

1001 WATER STREET  
SUITE A-100  
KERRVILLE, TX 78028  
TEL 830.896.5200  
FAX 830.896.5202  
www.gvnw.com

June 29, 2017

**FOR PUBLIC INSPECTION**

*VIA ECFS*

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: Form 481 – Carrier Annual Reporting Data Collection, 2017.  
WC 14-58.

Dear Ms. Dortch:

On behalf of Grayson Collin Communications (“Grayson Collin”), GVNW Consulting, Inc. hereby submits the attached “FCC Form 481 – Carrier Annual Reporting Data Collection” information pursuant to §§ 54.313 and 54.422 of the Commission’s rules, as filed with the Universal Service Administrative Company.

This report will be filed *via* the Electronic Comment Filing System. A copy is also being submitted to the Public Utilities Commission of Texas.

If you have any questions, please contact me at [sgatto@gvnw.com](mailto:sgatto@gvnw.com) or 830-895-7226.

Sincerely,

A handwritten signature in blue ink, appearing to read "Stephen Gatto", is written over a horizontal line.

Stephen Gatto

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Chris Offill
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	coffill@graysoncollin.net
	Form Type	54.313 and 54.422

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

<210> For the prior calendar year, were there any reportable voice service outages? No

**(300) Unfulfilled Service Request  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

&lt;300&gt; Unfulfilled service request (voice)

0

&lt;310&gt; Detail on attempts (voice)

Name of Attached Document

&lt;320&gt; Unfulfilled service request (broadband)

&lt;330&gt; Detail on attempts (broadband)

Name of Attached Document

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
449012tx510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

<b>(600) Functionality in Emergency Situations</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	449012tx610.pdf



[illegible]

**(800) Operating Companies  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCRC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net
<810>	Reporting Carrier	Cutter Communications, Inc. DBA Grayson Collin Telephone Company
<811>	Holding Company	Grayson Collin Electric Cooperative
<812>	Operating Company	Cutter Communications, Inc. DBA Grayson Collin Telephone Company

[illegible]

**(900) Tribal Lands Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

&lt;900&gt; Does the filing entity offer tribal land services? (Y/N) No

&lt;910&gt; Tribal Land(s) on which ETC Serves

&lt;920&gt; Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 449012tx1010.pdf

---

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

---

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

&lt;1100&gt; Certify whether terrestrial backhaul options exist (Y/N)

Yes

&lt;1130&gt; Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

449012tx1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |        |   |                                     |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2005) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

**(2005) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

&lt;2016&gt; Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

&lt;2017A&gt; Connect America Fund Phase II recipient?

&lt;2017C&gt; Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

&lt;2018&gt; Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

&lt;2019&gt; Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or	<input type="checkbox"/>
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

**(3005) Rate Of Return Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

**Financial Data Summary**

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	449012
<015> Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Chris Offill
<035> Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>GVNW Consulting, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	GVNW Consulting, Inc.
Name of Reporting Carrier:	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/29/2017
Printed name of Authorized Officer:	Chris Offill
Title or position of Authorized Officer:	CFO
Telephone number of Authorized Officer:	9034827000 ext. 7159
Study Area Code of Reporting Carrier:	449012 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
Name of Authorized Agent Firm:	GVNW Consulting, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/29/2017
Name of Authorized Agent Employee:	Stephen Gatto
Title or position of Authorized Agent or Employee of Agent	Consultant
Telephone number of Authorized Agent or Employee of Agent:	8308957226 ext.
Study Area Code of Reporting Carrier:	449012 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

<b>(700) Price Offerings including Voice Rate Data</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

<b>(800) Operating Companies</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449012
<015>	Study Area Name	CUTTER COMMUNICATIONS INC DBA GCEC TECHNOLOGIES
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Chris Offill
<035>	Contact Telephone Number - Number of person identified in data line <030>	9034827000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	coffill@graysoncollin.net

<810>	Reporting Carrier	Cutter Communications, Inc. DBA Grayson Collin Telephone Company
<811>	Holding Company	Grayson Collin Electric Cooperative
<812>	Operating Company	Cutter Communications, Inc. DBA Grayson Collin Telephone Company

[illegible]

**CUTTER COMMUNICATIONS, INC. – SAC 449012**

**FCC Form – Program Year 2018**

**Line 510**

**COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER  
PROTECTION RULES – § 54.313(a)(5)**

Cutter Communications, Inc. d/b/a Grayson Collin Communications (“Grayson Collin” or “the Company”) complies with all applicable service quality standards and consumer protection rules as required by the Public Utility Commission of Texas (“PUC”) and the Federal Communications Commission (“FCC”).

The rates, terms and conditions under which the Company operates are identified in its Local Exchange Tariff, which is approved by the PUC. The Company’s tariff contains provisions regarding its customer service and protection practices, including resolving customer disputes, applying for, refusing, disconnection, and cancellation of service. Rates and terms of service are disclosed to customers upon application for service as part of a packet of information for new customers.

Service quality standards are established by the PUC and Grayson Collin consistently meets or exceeds those requirements. However, as a competitive local exchange carrier (“CLEC”) the Company is not required to submit quality of service reports to the PUC.

The protection of its customers’ privacy and information is a constant part of Grayson Collin’s quality of service. The Company has a policy and operating procedures that comply with the FCC’s Customer Proprietary Network Information (“CPNI”) rules (47 C.F.R §§ 64.2001 – 64.2011). Certification of Grayson Collin’s compliance with the FCC’s CPNI rules is filed with the FCC annually.

**CUTTER COMMUNICATIONS, INC. – SAC 449012**

**FCC Form 481 – Program Year 2018**

**Line 610**

**ABILITY TO FUNCTION IN EMERGENCY SITUATIONS – § 54.313(a)(6)**

Cutter Communications, Inc. d/b/a Grayson Collin Communications (“Grayson Collin” or “the Company”) is capable of functioning in emergency situations. Grayson Collin has a reasonable amount of back-up power to ensure functionality without a commercial external power source. The Company has permanently installed a standby power generator at its host switching office and remote switching locations have a minimum of eight (8) hours of backup battery capacity. These remote sites are also equipped to accept portable emergency power if necessary. The Company’s network is capable of managing traffic spikes resulting from emergency conditions.

**CUTTER COMMUNICATIONS, INC. – SAC 449012**

**FCC Form – Program Year 2018**

**Line 1010**

**DESCRIPTION OF VOICE SERVICES RATE COMPARABILITY – § 54.313(a)(10)**

Cutter Communications, Inc. d/b/a Grayson Collin Communications (“Grayson Collin” or “the Company”) is a CLEC. As shown by Grayson Collin’s response to Line 700 (Attachment File: 449012tx700.pdf), Grayson Collin’s total residential voice service rate is \$15.00. When all state and federal mandatory charges are added to Grayson Collin’s residential voice service rate the total rate is below the \$49.51 Rate Comparability Benchmark set by the Bureau on February 14, 2017.

**GENERAL RULES AND REGULATIONS**

**V. CUSTOMER RELATIONS (Cont'd)**

**E. Adjustment of Charges for Overbilling and Underbilling**

1. If the Company fails to bill the customer for telecommunications services, a billing adjustment shall be calculated by the Company. If the customer is due a refund, an adjustment shall be made for the entire period of the overcharges.
2. If an overcharge is adjusted by the Company within three (3) billing cycles of the bill in error, interest shall not accrue. Unless otherwise provided in this Section, if an overcharge is not adjusted by the Company within three (3) billing cycles of the bill in error, interest shall be applied to the amount of the overcharge at an annual rate as approved by the Commission for overcharges.
3. If the customer is undercharged, the Company may backbill the customer for the amount that was underbilled. The backbilling is not to exceed six (6) months unless the underbilling is the result of theft of service.
4. At the Company's sole discretion, the Company may offer the customer a deferred payment plan for underbillings of \$50.00 or more.

**F. Disputed Bills**

1. In the event of a dispute between a customer and the Company regarding any bill for utility service, the Company shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer.
2. A customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.

**G. Lifeline Program**

1. Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers in accordance with the Public Utility Commission of Texas' Low-Income Discount Procedural Guide (Guide) and the Low-Income Discount Administrator (LIDA).

0645

---

Issued: February 24, 2017

Effective: February 27, 2017

Chris Offill  
555 North Henry Hynds Expressway  
Van Alstyne, TX 75495

**GENERAL RULES AND REGULATIONS**

**V. CUSTOMER RELATIONS (Cont'd)**

**G. Lifeline Program (Cont'd)**

2. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a)(1)-(8) (relating to Supported Services for Rural, Insular and High Cost Areas).
3. The Company shall offer Toll Denial at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive Toll Denial, that service shall become part of the consumer's Lifeline Service.
4. A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.
5. Lifeline Service rate reductions do not apply to long distance service, 976 and other information provider services, or any other optional services or functionalities (*i.e.*, custom calling features, construction, *etc.*) which may or may not be tarified. Customers may obtain such services, where available, at their discretion, although the Lifeline Service reduction does not apply.
6. Lifeline Service will not be available on a retroactive basis.
7. Eligibility Requirements
  - a. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
  - b. The service must be provided in the eligible consumer's name.

**GENERAL RULES AND REGULATIONS**

**V. CUSTOMER RELATIONS (Cont'd)**

**G. Lifeline Program (Cont'd)**

- c. Each participating telecommunications carrier shall provide Lifeline Service as provided by this section. A customer with an income at or below 150% of the federal poverty guidelines be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in a program identified in Chapter 47 of the Code of Federal Regulations § 54.409 and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline service.
- d. Procedures for Establishing Lifeline Discounts
  - 1) Consumers within the Company's service area are identified as eligible for Lifeline Service by the Texas Department of Human Services (TDHS) through the automatic enrollment process of the LIDA and in accordance with Commission Substantive Rule 26.412. The Company shall provide Lifeline Service discounts within 30 days of notice by LIDA, unless the Company receives a customer request to be excluded from such discounts.
  - 2) LIDA shall provide the Company with an initial list of consumers eligible for Lifeline Service and shall provide an updated list to the Company on a periodic basis.
  - 3) Consumers who do not participate in one of the designated qualifying programs may instead be eligible for Lifeline Service by having an income at or below 150% of the federal poverty guidelines. Consumers who meet this qualification may establish self-enrollment eligibility by providing information to LIDA and receive Lifeline Service discounts within 30 days. Self-enrolled customers establish eligibility every seven months with LIDA, who may require the customer to renew proof of income within 60 days of eligibility terminating.

**GENERAL RULES AND REGULATIONS**

**V. CUSTOMER RELATIONS (Cont'd)**

**G. Lifeline Program (Cont'd)**

**7. Eligibility Requirements (Cont'd)**

**d. Procedures for Establishing Lifeline Discounts (Cont'd)**

- 4) Consumers who believe their self-enrollment eligibility was denied in error by LIDA may request a review by LIDA and pursue a Commission hearing or complaint as necessary.

**e. Provision of Service**

- 1) The Company shall provide Lifeline Service to all eligible consumers identified by LIDA within its service area if the consumer is a customer of the Company. Within 30 days after receipt of the list or receipt of customer affidavit, the Company shall begin reduced billing for those eligible low-income consumers.
- 2) If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the Company shall begin reduced billing at the time the change of service becomes effective or at the time the new service is established.
- 3) The Company will discontinue Lifeline Service discounts upon notice by LIDA that a customer is no longer eligible or where the customer does not provide an annual affidavit indicating proof of eligibility.
- 4) The Company has executed a confidentiality agreement with LIDA and THHSC specifying the use of confidential client information is solely for providing Lifeline Service.

## GENERAL RULES AND REGULATIONS

### V. CUSTOMER RELATIONS (Cont'd)

#### G. Lifeline Program (Cont'd)

##### f. Deposits

The deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Denial Service.

##### 8. Service Discounts

- a. Lifeline support amounts. Lifeline support amounts per low-income customer shall be provided to participating telecommunications carriers pursuant to Title 47, Code of Federal Regulations, § 54.403 (relating to Lifeline Support Amount) and according to any applicable provisions of the Guide. Tribal Land discounts will be provided pursuant to Title 47, Code of Federal Regulations, § 54.403.

Lifeline Service Discounts. The Company shall grant qualifying low-income consumers support of \$9.25 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations regarding Lifeline Support.

Additional state reduction. A participating telecommunications carrier shall give a qualifying low-income customer an additional state-approved reduction of up to a maximum of \$3.50 in the monthly amount of intrastate charges.